

BURNLEY BOROUGH COUNCIL REPORT TO THE FULL COUNCIL

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PORTFOLIO: COMMUNITY SERVICES

EXECUTIVE MEMBER: COUNCILLOR LIAN PATE

DATE OF REPORT: 22/02/2017

Progress on against our strategic commitments

Strategic commitment	Progress update
PL1- We will implement a range of initiatives to maintain a clean, safe borough.	The introduction of the Chargeable Green Waste service is progressing well. All residents who want to take up the service will need to opt in to the service in order to receive a Garden Waste Collection from 1 st May 2017. Once residents subscribe to the service they will be sent a sticker to place onto their bin. These stickers will be delivered in April 2017
	Key dates are: Start of Feb – online payment system live 6 th Feb – 17 th Feb leaflets being delivered to all eligible households to promote the chargeable service – including recently added additional properties 16 th March – early bird discount (£5 reduction) period ends 16 th April – last chance to sign up to ensure no gaps in collection 1 st May – first chargeable collection – only the households that have paid for the service will receive a collection
	A 12 month pilot with Kingdom Environmental Enforcement will start on the 10 th April 2017. The

Council has always taken a tough stance and used its environmental powers to tackle those that commit environmental crime in our public spaces. The pilot with Kingdom will build on this zero tolerance approach and will provide greater borough wide coverage to respond to continued resident concerns regarding; littering, chewing gum and dog fouling. The pilot will be self-financing to tackle these issues.

Members will also be aware from the budget reports to this council that we intend to purchase a chewing gum cleaning machine. The machine will be operated by Urbaser staff. It is a shame that , at a time of diminishing resources, we have to spend money on such equipment, but we are determined to keep the town clean.

PE2- We will deliver modern customer services, and will respond to the different needs of residents within our borough

As part of our ongoing drive to improve digital services, residents now have the option to sign up for paperless council tax billing. It's quick, secure and helps us to reduce our costs. With e-billing, you will receive your Council Tax bill and any follow on information automatically straight into your email inbox.

Update on work programme of Armed Forces Covenant

Burnley Council continues to work closely with veterans' groups and other agencies in support of serving members and veterans of the armed forces and their families. The current work programme includes

- Working with veterans' groups and volunteers on the organisation of the 2017 Padiham on Parade event, to be held over 24th and 25th June
- Working with veterans' groups and volunteers on events to marked Armed Forces Week 2017, including events in Towneley Park over 8th and 9th July
- Planning a campaign to promote information about support services, in liaison with Royal British Legion, Council for Voluntary Services and others
- An event on Saturday 2nd September to commemorate the actions of the men from Burnley who were awarded the Victoria Cross for their actions during World War One.